

Privacy Policy

(JOB CARD MASTER “HEREINAFTER REFERRED TO AS THE COMPANY”)

The following statement discloses the Company’s privacy policies for the software. We update our policy periodically without any notice, so please check our website regularly for updated privacy policy terms.

WHAT INFORMATION WE GATHER

We respect your desire to protect personal information. This page reveals what sort of information we may ask you for and in what situations.

By using the Company’s software and application portal or its services, you consent to collect, store, and use of the personal information provided by you (including any changes thereto as provided by you) for any of the services that we offer.

WE DON'T SELL YOUR PERSONAL INFORMATION

The Company will not share your personally identifiable, registration, or client device information or backup or location data with third-parties except under the following conditions:

- If you have provided your express consent.
- It is necessary to provide you with the Company’s products and services. For example, we may share this information with subsidiaries, affiliated companies, or other businesses or persons for the purpose of providing certain features of the Company’s Services and for processing such information on our behalf. Some parties to whom we may disclose your information in order to provide you with the Company’s products and services are our SMS service partners for the purpose of sending text messages to your phone.
- A hosting provider to help administer customer support.
- If demanded by any Government agencies in accordance with any applicable Laws.

We believe, in good faith that, it is appropriate or necessary to: enforce our Terms of Use; take precautions against liability; protect users from fraudulent, abusive, or unlawful uses; investigate and defend ourselves against any third-party claims or allegations; assist government enforcement agencies; protect the security or integrity of the Company; or protect the rights, property, or personal safety of the Company, users, or others.

It is your decision, whether to proceed with any activity that requests personal information. However, please note that if you do not wish to provide the requested information, you may not be able to complete the specific process.

USER INFORMATION

User Registration information

You provide personally identifiable information including your e-mail address and password to us. We use this information to create your user account. You shall also enter your mobile phone number on our software and application portal to initiate a text message for our services.

Client device information

When you use our services, our servers automatically record certain information about your mobile device. This information may include information such as an equipment identifier (e.g. IMEI, PIN), subscriber identifier (e.g. IMSI), Google Cloud Messaging identifier (GCM ID) in case of Android device, Personal Identification Number (PIN) in case of BlackBerry device, device name, mobile phone number, device type and manufacturer, operating system type and version, wireless carrier / operator, network type, Internet Protocol ("IP") address, and the dates and times of your requests. We use this information to provide our services. For example, collecting your device's phone number allows the service to contact your phone via SMS. The Company shall maintain the said information confidential.

COOKIES

To improve the responsiveness of the site for our users, we may use "cookies", or similar electronic tools to store personal information. The only personal information a cookie can contain is your email address you supply while the registration/Sign-up or Sign-in process. A cookie cannot read data from your hard drive.

LIMITED COLLECTION AND USE OF YOUR PERSONAL INFORMATION

We are collecting such information that is necessary to provide you with the Company's products and services. The information we collect is stored and linked with your account unless otherwise noted. We take your privacy seriously and will only disclose this information under the terms described in this Privacy Policy.

YOU ARE RESPONSIBLE FOR MAINTAINING THE ACCURACY AND CONFIDENTIALITY OF YOUR EMAIL ADDRESS AND PASSWORD

You are responsible for maintaining the secrecy of your password at all times. We recommend a strong password that you do not use with other services. If you believe your password has been compromised, please change your password immediately via Company's web site or contact us for assistance.

You are responsible for ensuring that the email address as well as mobile phone number associated with your account is accurate. The Company is not responsible for personal data transmitted to a third party as a result of a user's providing an incorrect email address.

YOU CAN REMOVE YOUR DATA

If you delete location data, it is anonymized on our production systems and there is no longer a link between your account and any saved location information. If you delete backed-up data, that data will become inaccessible through your account. If you remove your device from your account, all information/data related to the device become inaccessible to you. You can add device till your license is valid.

Aggregate and anonymous information incorporating or derived from your data may remain on our servers even though you have removed device from your account. Your data may remain on a backup server even though you have removed your device from the account.

Once the subscription is terminated in any manner whatsoever, we shall handover your data to you if requested. However, the Company shall not be responsible for any loss of data in any manner whatsoever.

HOW WE USE THIS INFORMATION

We use personal information in the following ways:

- To create better products and services to meet your needs.
- To allow you to purchase and download products, obtain access to services or otherwise engage in activities you select.
- To provide better/adequate/fast support over Telephone/E-mail/Fax etc.

Please be advised that we may disclose your personal information if legally required to do so by government agencies or law enforcement bodies.

INFORMATION SECURITY

We have taken security measures, consistent with international information practices, to protect your personal information. These measures include technical and procedural steps to protect your data from misuse, unauthorized access or disclosure, loss, alteration, or destruction. Your personal information and your device information are transmitted using secure socket layer (SSL) encryption.

The personal information that you have provided to us may be transferred to other offices of the Company within India.

WE FOLLOW ADVANCE SECURITY PRACTICES TO KEEP YOUR DATA SAFE

It is our responsibility to protect your data.

Your data/information is transmitted securely, using 128-bit SSL encryption.

We store data only in secure data centres, provided by third-party servers and the same shall be governed by the Terms and conditions and Privacy Policy of the said third-party service providers. You shall be bound by the same.

The Company's portal and client software are hardened against attacks.

STATISTICAL INFORMATION

We may track domain names, IP addresses, and browser types from people who visit our website. We use this information to produce traffic statistics for the Company's websites. Such information is not co-related with any personal information.

PRIVACY POLICY OF OTHER COMPANIES

The Company is not responsible for the privacy practices of its business partners. We encourage you to read their privacy statements, as they may differ from ours.

LINK TO THIRD PARTY SITES

The Company's portal includes links to other third-party websites. Such websites / servers are governed by their respective privacy policies, which are beyond our control. Once you leave our servers (you can tell where you are by checking the URL in the location bar on your browser), use of any information you provide is governed by the privacy policy of the operator of the site you are visiting. That policy may differ from ours and we shall not be responsible for any discrepancy in the privacy policy. If you can't find the privacy policy of any of these websites via a link from the website's homepage, you should contact the site directly for more information.